



# Alert Level 3

## Golden Rules to Make Your Business Covid-19 Safe

- 1. If your business requires close physical contact it can't operate.**
- 2. Your staff should work from home if they can.**
- 3. Customers cannot come onto your premises.**  
Unless you are a supermarket, dairy, petrol station, pharmacy or permitted health service
- 4. Your business must be contactless.**  
Your customers can pay online, over the phone or in a contactless way. Delivery or pick-up must also be contactless.
- 5. Basic hygiene measures must be maintained.**  
Physical distancing, hand washing and regularly cleaning surfaces. Workers must stay home if they are sick.
- 6. If you used PPE in your business before COVID-19, then keep using it in the same way. If you didn't use PPE in your business before COVID-19, you don't need it now.**  
This is advice for retailers, manufacturers and the service industries.

Different advice applies to essential healthcare workers, border agencies, courts and tribunal staff, first responders and corrections staff.

Visit [MoH.govt.nz](https://www.moh.govt.nz) for more advice.

- 7. You must meet all other health and safety obligations.**

Find out more at  
**[Covid19.govt.nz](https://www.covid19.govt.nz)**

New Zealand Government

**Unite  
against  
COVID-19**